



2017
Sustainability
Report



Believe in
BETTER

2017 Sustainability Report

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Sending a Deluge of Care

Would you believe it's possible?

To turn waste into sustainable flooring?
We're reimagining waste by turning
billions of pounds of bottles, glass and
other materials into sustainable flooring.
Learn more on page 10.





It's why we believe in better.



Believe in
Better

CEO MESSAGE

MOHAWK
2017
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REPORT



CEO Message

CEO JEFF LORBERBAUM SHARES HOW MOHAWK SUPPORTS CUSTOMERS' SUSTAINABILITY JOURNEYS.

Mohawk continues to be in our strongest financial position in company history, generating record levels of revenue and income for the past two years. This is important and beneficial not only to our shareholders, but also for every stakeholder we touch in the course of doing business. This gets to the heart of our sustainable business strategy.

That strategy begins with the shareholder and works backward. Our ultimate purpose is to maximize shareholder returns. From that goal, our social license to operate follows. To generate the best returns, we have to satisfy customers. To satisfy customers, we need a high-performing organization, which requires attracting the best talent. To do so, we

must cultivate a workplace of choice, which inherently is one committed to strong corporate citizenship. Thanks to our financial strength, we're in a position to re-invest in our people and the communities from where we draw our talent and with whom we share natural resources. It's a strategy that continually leverages one strength to feed another strength and works for the overall greater good.

Reinvestment in our business is a priority and ensures continued growth. In 2017, that investment topped more than \$900 million. Many of those dollars fuel expansion into new markets, while others go toward areas such as product innovation that often result in greater use of more sustainable inputs and promote healthier living and working environments.

We continue to run our operations in a decentralized fashion, placing the majority of decisions in the hands of the management teams closest to the market. This includes decisions regarding our environmental footprint and social impact. Experts at our manufacturing facilities know better than anyone where we have room to improve, and they are leading



Reinvestment
in our business
is a priority
and ensures
continued
growth.

”

the way in driving operational efficiencies that lower our emissions and resource use. Likewise, people who live in the communities we serve are best positioned to identify where Mohawk can make a difference. Our employee volunteerism and giving approach reflect this understanding.

Though Mohawk is the largest flooring manufacturer in the world today, we possess a relatively small share of a fragmented, global market. And for that reason,

even with the success of recent years, we can confidently say, “we’re only halfway there” in realizing our long-term business potential. And that sentiment — of always looking to achieve more — certainly holds true for commitment to environmental and social responsibilities.

Jeffrey S. Lorberbaum
Chairman and
Chief Executive Officer



Believing in Better

AS VICE PRESIDENT OF SUSTAINABILITY AND COMMERCIAL MARKETING FOR THE MOHAWK GROUP, GEORGE IS UNIQUELY IN TOUCH WITH HOW MOHAWK'S CAPABILITIES AND SOLUTIONS CAN MEET THE NEEDS OF OUR CUSTOMERS AND HELP THEM FURTHER THEIR SUSTAINABILITY OBJECTIVES. THIS FORMER CHAIR OF THE U.S. GREEN BUILDING COUNCIL SHARES HIS PERSPECTIVES AND INSIGHTS ABOUT HOW AND WHY MOHAWK AND ITS EMPLOYEES AROUND THE WORLD BELIEVE IN BETTER.



George Bandy
Vice President of Sustainability and Commercial Marketing
Mohawk Group

What is new and exciting for Mohawk in the way of products, processes and other innovations?

As we move forward and think about our impact as it relates to sustainability, there are several critical components that really make a difference for us. How we've approached our residential and commercial products has been amazing. From Air.o and the Lichen collection to some of our new products, we are embracing new Living Product Challenges and opportunities.

How is innovation making a difference?

Innovation is another level of how we think about sustainability. As an example, we're creating virtual reality solutions that allow the customer to put on goggles and visualize incredible spaces. What people may not realize is that by doing this virtually, we eliminate mock-up, after mock-up, after mock-up of materials to create representations of a space. By making this a virtual process, we're reducing material use and waste.

What sort of value are customers putting on corporate responsibility today?

The whole culture of this corporate social responsibility movement has become so prevalent as it relates to what our customers want to do and who they want to do business with. I think that they're beginning to select us not only on the strength of our residential and commercial brands, as well as all of our global brands, but also because we are taking a stand to really be connected to the UN Sustainable Development Goals. And, they are able to see how those UN Sustainable Development Goals manifest themselves into actions in the community where we manufacture products. I think that is critically important.



How does Mohawk implement the corporate social responsibility aspects of sustainability in a way that makes the company different?

One of the things that I'm proud of at Mohawk is that we have looked holistically at who we are as an organization and not tried to mimic anyone else. We've created our own pathway to delivering sustainable solutions to our marketplace, and I think that it's finally being welcomed at the level that we'd like to see it.





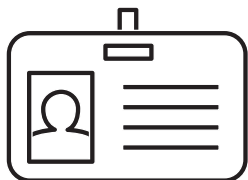
Believe in
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MOHAWK AT-A-GLANCE

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Mohawk At-A-Glance

TAKE A CLOSER LOOK AT THE WORLD'S LARGEST FLOORING PROVIDER.



38,800
Employees



\$9.5 Billion
Annual Sales



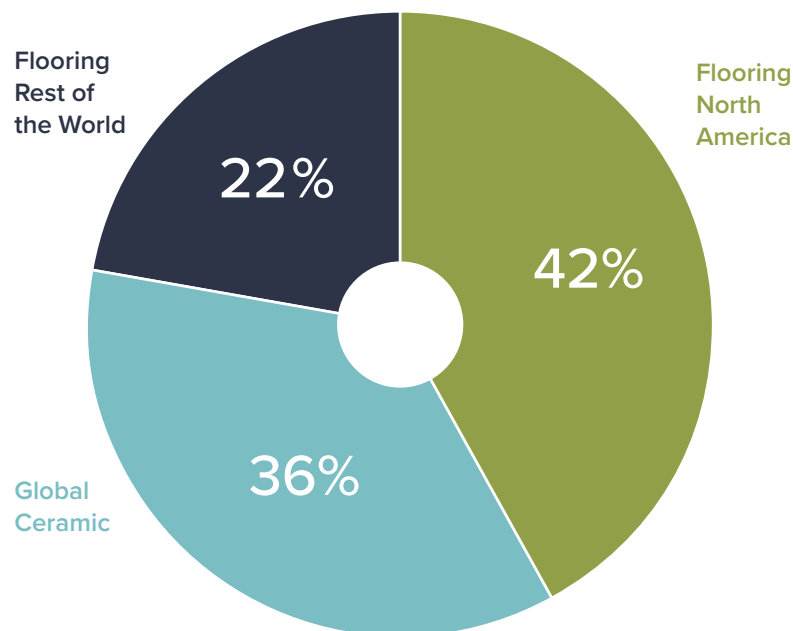
170+
Country Sales



25,000+
Customers Worldwide

What We Sell

SALES BY SEGMENT



PRODUCTS

Global Ceramic

Ceramic tile
Porcelain tile and
countertops
Stone floors and
countertops

BRANDS

Daltile
American Olean
Marazzi
Ragno
Emilgroup
Ragno
KAI Group
Kerama Marazzi

Flooring North America

Carpet
Laminate
Rugs
Luxury vinyl tile
Sheet vinyl

Mohawk
Karastan
IVC
PERGO
Quick-Step
Durkan
Mohawk Group

Flooring Rest of the World

Laminate
Wood and boards
Luxury vinyl tile
Sheet vinyl

PERGO
Quick-Step
Balterio
IVC Group
Moduleo
Leoline
Itec

8 DECENT WORK AND
ECONOMIC GROWTH



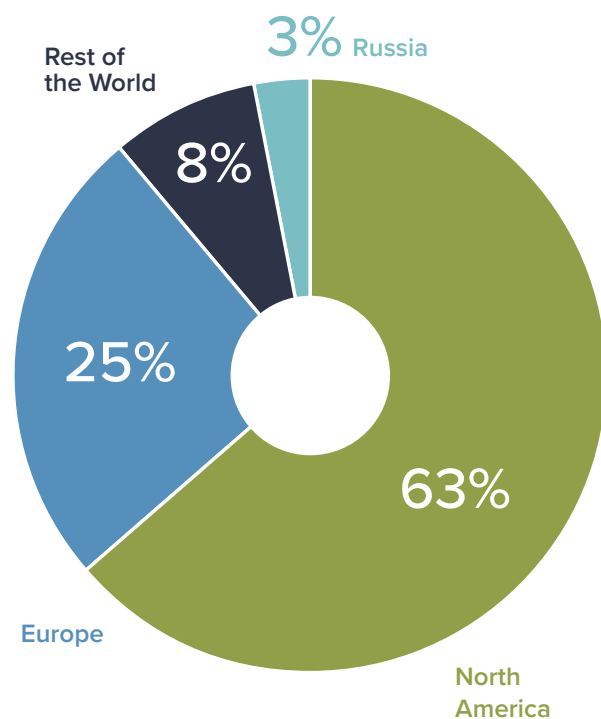
9 INDUSTRY, INNOVATION
AND INFRASTRUCTURE



12 RESPONSIBLE
CONSUMPTION
AND PRODUCTION



Where We Sell



LEADING MARKET POSITIONS

United States

Carpet/rugs
Ceramic/stone
Sheet vinyl
Laminate
Wood
LVT

Europe

LVT
Ceramic
Laminate
Sheet vinyl
Insulation panels
Boards
Wood

Mexico

Ceramic

Russia

Ceramic
Laminate

Who We Sell To

SALES CHANNELS



Specialty Retail



Home Improvement Retailers



Department Stores



Distributors

END CUSTOMERS



Consumers



Commercial Builders



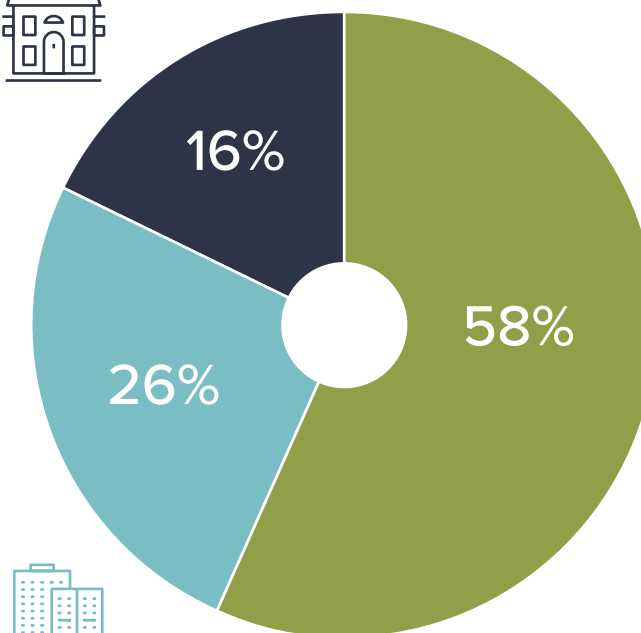
Contractors

SALES BY END CUSTOMER



Residential New

Residential Remodel



Commercial



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CIRCULAR
ECONOMY

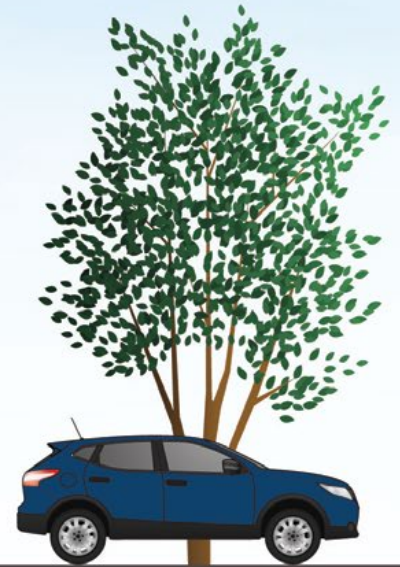
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The Circular Economy Comes Home

WHY WASTE IT WHEN WE CAN USE IT? MOHAWK VIEWS WASTE AS AN OPPORTUNITY TO CREATE BEAUTIFUL FLOORING PRODUCTS.

Mohawk contributes to the circular economy by involving our customers from start to finish. Through our carpet recycling program, ReCover, Mohawk removes carpet from customer buildings, then donates it to nonprofit organizations instead of sending it to landfills. Since 2006, ReCover has given 159 million pounds of carpet new life.

We're also use post-consumer materials as our raw materials, which we transform into beautiful flooring products. See how a few everyday objects enter Mohawk's manufacturing stream and take on new life.



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WOOD WASTE INTO LAMINATE

Wood furniture and other products can be ground into chips for chipboard, which makes up the core of laminate flooring products. Quick-Step laminate boards are made with 74 percent recycled content.



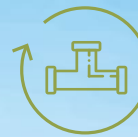
BOTTLES INTO CARPET

PET bottles are cleaned, cut into pellets and converted into fibers that are tufted into our EverStrand carpet. We recycled more than 6 billion bottles in 2017.



GLASS INTO TILE

Glass from bottles, jars and windows is melted at temperatures up to 2,500 degrees Fahrenheit. Then, the glass is molded into sheets or other shapes to form new tiles.



PVC PIPE INTO BACKING FOR MODUELO

Every year, IVC reclaims up to 20,000 tons of PVC material and turns it into the backing for Moduleo® luxury vinyl tile (LVT). Finished products comprise up to 50 percent recycled content.



TIRES INTO WELCOME MATS

Last year, we recycled 42 million pounds of old tires that were ground, combined with a binding agent, heated, then cut and decorated with images to make unique welcome mats.





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PRODUCT
DESIGN

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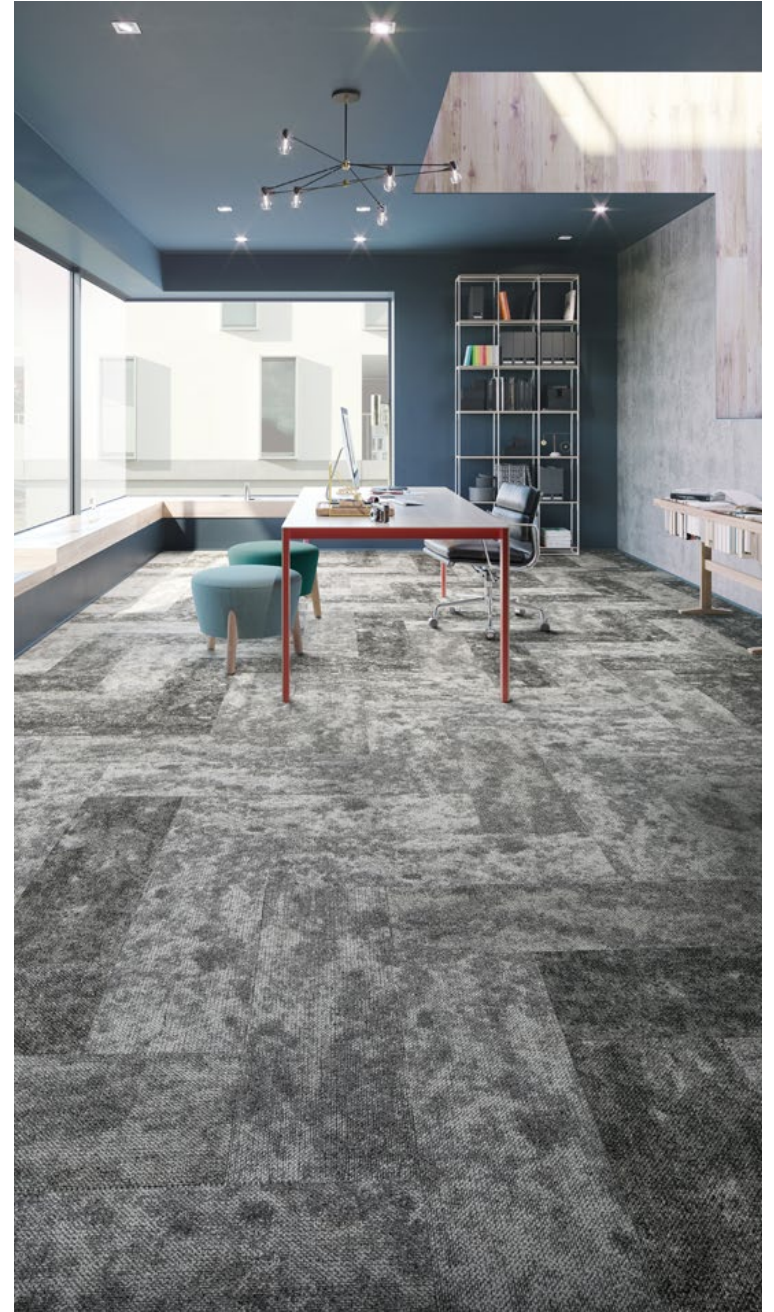
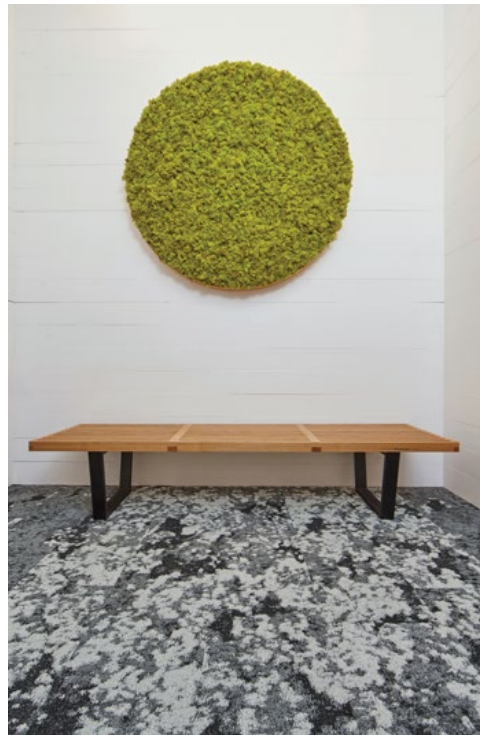
Taking Design Cues From Nature

MOHAWK'S LIVING PRODUCT CHALLENGE CERTIFICATION
DEMONSTRATES HOW NATURE INSPIRES AND HOW WE
CAN GIVE BACK TO OUR COMMUNITY.



In nature, lichen is a living thing that exists only through collaboration. Indeed, it is not a single organism but a composite of algae, bacteria and fungi existing in harmony. It contributes to the natural environment by breaking rock down into soil and absorbing pollution in the atmosphere.

Lichen can be found in every color of the rainbow and grows in nearly every ecosystem on earth, thriving on bark, leaves, soil and rock. You might even call it nature's carpet. That idea inspired Jason McLennan, founder of the Living Product Challenge, who partnered with the Mohawk Group to introduce the Lichen modular plank carpet system.





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PRODUCT DESIGN

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Driven to create a carpet that mimics lichen's multi-hued, multi-textured appearance — and its regenerative role — the Lichen Collection is on the path to give more resources back to the environment than it uses during its entire life cycle.

In 2017, the carpet became the first floor covering to achieve Living Product Challenge Petal Certification. This distinctive certification program by the International Living Future Institute (ILFI) promotes a philosophy that defines the most advanced measure of sustainability in product manufacturing today.

The certification is organized into seven performance areas, known as “Petals.” The Lichen Collection satisfies five of the seven Petals.



9 INDUSTRY, INNOVATION
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12 RESPONSIBLE
CONSUMPTION
AND PRODUCTION



Click for
Video

Partnering
to conserve
water.



Water

The Living Product Challenge requires that products go beyond minimizing footprints to creating positive “handprints” on resources. Mohawk sought to create a positive impact by developing a strategy for water savings that would exceed the 1 million gallons per year used for Lichen’s manufacturing. To achieve that goal, we engaged in a three-year conservation strategy with Morehouse College in Atlanta to replace the shower heads in the college’s dormitories. Although the replacement of only 15 showerheads would be sufficient to meet the water-saving needs for Lichen’s handprint, Mohawk retrofitted a total of 140 showerheads at the college with low-flow fixtures.



Health and Happiness

We conducted an inventory research of all of the raw materials that are in Lichen's supply chain to verify the absence of any Red-Listed chemicals. At our Glasgow, Virginia, carpet tile facility where Lichen is manufactured, employees have access to environmentally rich surroundings, a Healthy Life Center and health coaches to guide associates toward achieving their fitness goals. We recently conducted an employee survey to determine how to further improve worker health and happiness.

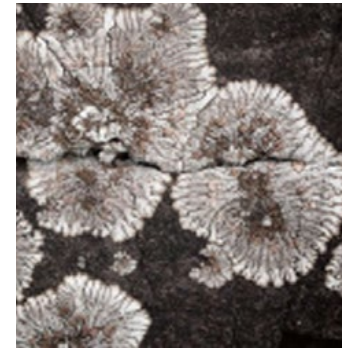


Place

Mohawk is improving the ecoregion surrounding our Glasgow plant by maintaining two National Wildlife Federation Certified Habitats and an apiary, as well as being a founding member of Businesses for the Bay. A portion of Lichen's profits will be donated to the Appalachian Trail Conservancy. The Conservancy's mission is to protect and preserve the Appalachian Trail and ensure its natural beauty and cultural heritage can be shared and enjoyed for generations to come.

Materials

The Lichen Collection uses innovative tufting technology to make textures and colors more pronounced, much like living lichen on rock. It is part of our extensive Red List-free product portfolio, meaning it does not use materials that pollute the environment or that are harmful to humans. Lichen also carries a Declare label, which provides total ingredient transparency and ensures specifiers are selecting healthy and safe products for their commercial spaces. The product is stored in packaging approved by the Sustainable Forestry Initiative, an independent nonprofit that encourages and promotes responsible forestry management.



Beauty

The Lichen Collection was designed to enrich our connection to the natural world by using biophilic design principles. Each color in the collection represents a different species of lichen, with a distinct growth pattern, pile height and ratio of bloom to rock substrate. Lichen also gives us an opportunity to educate the public about Mohawk's ecological innovations and community partnerships — inspiring us to find new ways to leave a positive handprint as we transform the built environment like never before.





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PRODUCT
INNOVATION

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Innovation With Purpose

EXPLORE NEW, INNOVATIVE AND SUSTAINABLE
PRODUCTS AND TOOLS IN THE MOHAWK PORTFOLIO.



RevWood Plus

In 2018, we debuted RevWood Plus, a revolutionary new crossover product that brings together the best attributes of laminate and wood. The product features a combination of proprietary technologies that combine to make the flooring 100 percent waterproof. The Uniclic joint system, GenuEdge pressed beveled edge and Hydroseal perimeter coating work together to trap liquid on the surface, protecting both the floor and subfloor.



2D Floor Plans

For customers who want to quickly visualize a new floor covering in their space, the Mohawk Group now offers free 2D floor plans that simulate a space customized with any number of products. The plans include tools to assist builders, including estimates of product required and projected waste using each plan, as well as easy-to-read installation guides to accompany chosen products. The tool not only results in a better final product, but also helps ensure that little to no sample materials are wasted in the process.

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EcoFlex Matrix

EcoFlex backings for our carpet tiles include environmentally friendly features such as lighter weights and no harmful materials, and can contribute to green building certifications including LEED v4, Living Building Challenge or the WELL Building Standard. Our latest release, EcoFlex Matrix, features at least 40 percent recycled content.



Air.o

Air.o carpet offers innovation not just in its design, but also its materials. The product is easy to install and features moisture resistance that reduces household odors. And because it is made from 100 percent recycled PET, it can be ground down and repurposed as new carpet when it is no longer needed — making it a truly closed-loop product.



Virtual Reality Technology

Putting on a headset and walking around a virtual room may seem like an odd way to shop, but for customers who need to know what a product will look like in their space before committing, it is a technology that is helping them fall in love with our flooring. Using virtual reality (VR) technology, the Mohawk Group is allowing customers to come as close as possible to seeing our products in their homes without actually installing them. Through demo VR environments, as well as customized ones, we can recreate a customer's space. All they have to do is look at the floor and, with the swipe of a hand, experience dozens of different products — all without wasting material on flooring samples. VR may soon become a standard tool for both residential and commercial sales, and Mohawk is proud to be an early adopter of the technology.



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SUSTAINABLE OPERATIONS

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Doing More With Less

WE'RE INTENT ON GROWING
OUR BUSINESS WHILE
REDUCING OUR FOOTPRINT.

6 CLEAN WATER
AND SANITATION



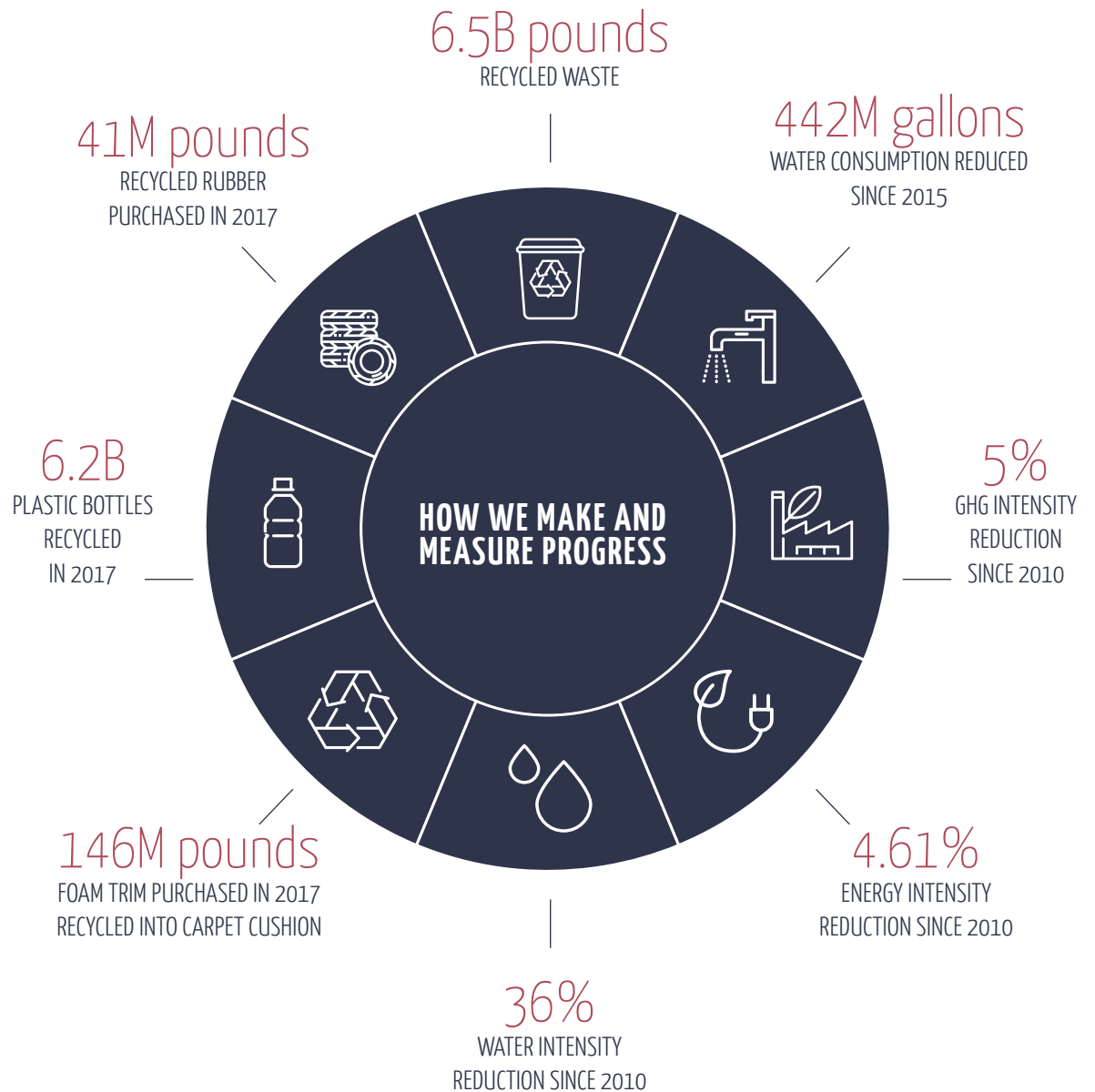
7 AFFORDABLE
CLEAN ENERGY



12 RESPONSIBLE
CONSUMPTION
AND PRODUCTION



13 CLIMATE
ACTION



Energy Treasure Hunts



SEARCHING FOR BURIED ENERGY SAVINGS

There are always more ways to reduce the energy used in our manufacturing processes. You just have to know where to look. With this idea in mind, Dal-Tile has embarked on a series of energy treasure hunts designed to engage manufacturing experts within our plants in the search for energy-saving solutions. Teams form with members from different functional areas and together review a plant's lighting, motors, compressors and everything else that uses energy. The group then reconvenes to brainstorm possible savings opportunities, with the goal of implementing as many projects as possible. On average, teams have uncovered savings of at least \$1 million at each facility. That's treasure worth seeking.

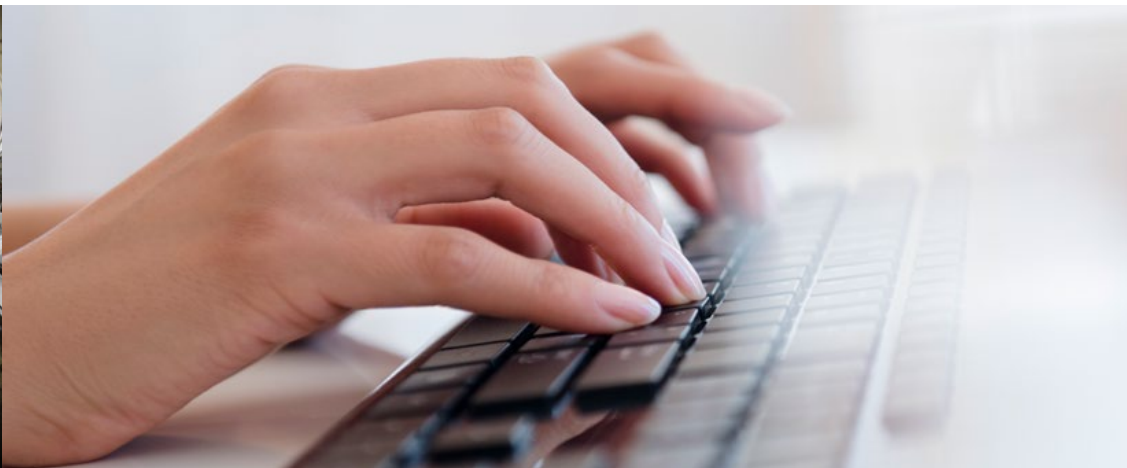
REACHING A MILESTONE FOR EFFICIENCY AND SUSTAINABILITY

Transitioning to an electronic invoice processing system might seem like an unlikely sustainability initiative. But Mohawk crunched the numbers and found that this small change could save significant volumes of paper and energy. We recently reached 5 million invoices processed with Tungsten Network, a system that digitizes vendors' billing files. To date, we have saved 15 million sheets of paper and enough energy to drive a car more than 133,000 miles, as well as increasing invoice processing speed and decreasing errors.

CELEBRATING TWO YEARS LANDFILL-FREE AT DAL-TILE MUSKOGEE

Last year, team members within Dal-Tile's Muskogee, Oklahoma, manufacturing plant saved more than 2,000 tons of waste and materials from ending up in the local landfill, earning the plant certification as a Zero Landfill facility for the second year in a row. Simple changes went a long way toward maintaining the distinction, including making it convenient for the Muskogee team to transfer and sort recyclables, talking about recycling practices and goals at plant meetings, and sending out a weekly newsletter with information about ways to recycle at work and at home. To continuously improve, Muskogee set new goals in 2017 to enhance cardboard recycling practices, add collection points for recycling plastic film, and get more team members involved in the Zero Landfill auditing process.

Electronic Invoice Processing System



Dal-Tile Muskogee Recycling



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Better

LEED
DESIGN

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LEEDing WELL

11 SUSTAINABLE CITIES
AND COMMUNITIES



12 RESPONSIBLE
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MOHAWK IS WALKING THE WALK WITH FACILITIES THAT MEET THE HIGHEST STANDARDS OF SUSTAINABLE BUILDING DESIGN.

Customers use Mohawk's sustainable flooring products to achieve Leadership in Energy and Environmental Design (LEED) and WELL, a tool for advancing health and well-being in buildings — so it's only natural that we'd aim for the distinction ourselves. The Mohawk Flooring Center in Calhoun, Georgia has held LEED Gold status since 2015. The former manufacturing facility built in the 1980s found new life as an office and showroom, using repurposed materials from the original construction and new skylights that let in the sun.



Additional LEED and WELL Certification

Following the success of this remodel, we are now seeking certification for two new Mohawk buildings. For the Mohawk Group's showroom in New York City, we are scheduled to receive LEED Silver and WELL Gold Certification for New and Existing Interiors. All design choices for the space were made with occupant health and comfort in mind. For example, installed products met stringent VOC content levels and emissions requirements. A lighting control system considers circadian rhythms, lighting glare and color quality. It also uses occupant sensors and daylight sensors to save energy when artificial light is not needed.



Attaining Gold Status

Our showroom in Glasgow, Virginia, meanwhile, achieved LEED Gold status. One contributor to the building's rating is its materials: only low-emitting materials were used on the building's interior, and 31 percent of all materials were reused. All waste generated from the space's construction was diverted from landfills. Other savings came from energy innovations, including occupancy sensors, LED lighting, and appliances certified by Energy Star. The project is also recognized by the National Wildlife Federation as a Certified Wildlife Habitat. Six onsite honeybee hives have introduced approximately 300,000 bees, which will benefit the nearby ecosystem.



Believe in
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SUSTAINABILITY
TEAM

MOHAWK
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Sustainability at Work

MEET THE PEOPLE MAKING MOHAWK'S PRODUCTS AND PROCESSES FRIENDLIER TO MOTHER EARTH.

Across the world, Mohawk employees believe in building a better, more efficient, more sustainable company. They are achieving this shared vision in many different ways. Get to know a few of Mohawk's green leaders and learn how they approach sustainability.



I often tell people that the most environmentally friendly thing we can do when it comes to building construction is to build nothing. Of course, that's not likely to happen, so what's the next best thing? That would be materials that last a long time, don't adversely affect our well-being while they are in use, and are easily recycled at the end of their life. It's a great starting point for a conversation about how Mohawk products can help accomplish green building goals.

JASON PARACHNOWITSCH
STRATEGIC ACCOUNT MANAGER
VANCOUVER, CANADA



As an engineer with a diverse manufacturing background, understanding how flooring products are manufactured was a challenge at first — but being surrounded by the best people made the journey smoother. Now, I have the privilege of supporting Mohawk's global goal to reduce our energy footprint. Our team is constantly identifying and quantifying opportunities, then making improvements in how Mohawk's facilities use energy to make products for our customers.

SCOTT BARGERSTOCK
ENERGY RESOURCE MANAGER
CALHOUN, GEORGIA, USA



As the leader of our company's Material Recovery Operations and zero-landfill efforts, I know just how valuable recyclables can be — and how expensive it is to send waste to landfills. I help optimize the value of our own recyclables and also have insight into how recycled goods are used for our own products. For example, did you know that it takes 40 plastic bottles to make one square yard of EverStrand carpet? We're proud to give new life to materials that would otherwise go to waste.

TINA CLEMENTS
MATERIAL RECOVERY OPERATIONS MANAGER
CALHOUN, GEORGIA, USA

8 DECENT WORK AND
ECONOMIC GROWTH



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CONSUMPTION
AND PRODUCTION





Sustainability means more than just the environment. It also includes the enduring impact we have on our communities. For example, our oldest building, the Crogiolo, or “crucible,” has for years hosted artists and architects interested in experimenting with ceramics. Today, we make it available for free as a meeting and performance space. We’re proud to help support our neighbors’ creative pursuits.

MARCO ASCARI
TECHNICAL DIRECTOR, MARAZZI GROUP
MONTALE RANGONE, ITALY



Unilin’s laminate flooring depends on a natural product — wood — as our primary raw material. We couldn’t stay in business without it, so it’s only logical that we take care of our natural resources. Whenever possible, we make our flooring out of lumber byproducts and scraps that would otherwise go unused. Companies that think sustainability is a choice are the ones nobody will be talking about in the future.

TINO MULLE
CHIEF SUSTAINABILITY OFFICER, UNILIN
WIELSBEKE, BELGIUM



I believe that protecting the earth is everyone’s responsibility, and am proud to work for a company that takes this responsibility seriously. After all, the longer we preserve the earth, the longer we can serve our customers and grow as a business. Beyond my work at Mohawk, I look for ways to live greener at home. For example, I use old newspapers to clean windows and mirrors. It’s a material I already have on hand and is recyclable after use — plus, it does the job better than cloth!

SEBASTIAN LONG
MOHAWK GROUP SENIOR REGIONAL MANAGER
SOUTHEAST ASIA



While sustainability isn’t an explicit part of my job description, it’s constantly on my mind as I manage relationships with our customers. It’s also something I think about in my home of Sydney, Australia. I’m an avid fisherman, and when I go to fish in our local river I often pull in more rubbish than fish. My friends joke that that’s because I’m a hopeless fisherman — but it also speaks to what’s happening to our planet. I believe we can protect the environment by insisting on high-quality, sustainable products.

CHRIS WYNN
DIRECTOR GLOBAL &
STRATEGIC ACCOUNTS APAC
SYDNEY, NEW SOUTH WALES, AUSTRALIA



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WELLNESS

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2017
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Sharing Nature's Bounty

FARMERS' MARKETS AT OUR MANUFACTURING FACILITIES ARE BRINGING EMPLOYEES CLOSER TO THEIR FOOD.



3 GOOD HEALTH
AND WELL-BEING



11 SUSTAINABLE CITIES
AND COMMUNITIES



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We're helping employees eat more consciously and healthily by providing access to fresh, locally grown foods. Mohawk commemorated Earth Day 2017 by kicking off a farmers' market series at our headquarters in Calhoun, Georgia, welcoming a family farm that sold seasonal fruits, vegetables, honey, breads, jams and relishes to employees. Following overwhelming positive feedback after that first market, we hosted markets at facilities in Dalton, Georgia, and Glasgow, Virginia, with plans to expand further in 2018. These partnerships generate income for local businesses while making nutritious food available to our people — a healthy feedback loop we're proud to support.





Believe in
Better

COMMUNITY

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Doing Better Together

FROM THE PLANT FLOOR TO THE CORPORATE OFFICE,
GIVING BACK TO THE COMMUNITY IS A CORE MOHAWK VALUE.

3 GOOD HEALTH
AND WELL-BEING



11 SUSTAINABLE CITIES
AND COMMUNITIES



HELPING DREAMS COME TRUE

We continue to partner with Sunshine on a Rainy Day as they create dream bedrooms for children facing long-term illnesses. For one recent makeover, we donated SmartStrand Silk carpet for a boy's outer space-themed room.



SHARING MEALS WITH THE WORLD'S MOST VULNERABLE

On Earth Day 2017, employees at the Mohawk Flooring Center packaged 10,152 meals that will be sent to families in need in Madagascar, thanks to a partnership with hunger relief organization Rise Against Hunger.



CREATING A POSITIVE LEARNING ENVIRONMENT

We know that a child's surroundings can affect their ability to learn. That's why we partnered with the Georgia United Credit Union "School Crashers" program, donating carpet to four schools to offer a fresh start for the new school year.



REACHING THE BEACH FOR HANNAH

To show support for Hannah Boorse, a bone cancer survivor and the daughter of Dal-Tile Director of Commercial Sales Alan Boorse, colleagues banded together to complete the Reebok Ragnar "Reach the Beach" race.



RECOGNITION FOR OUR COMMUNITY SUPPORT

The United Way of Northwest Georgia recently gave Mohawk the "Community Builder" award for being one of its top supporters. In 2017, Mohawk donated more than \$1.5 million to United Way nationwide.



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DISASTER
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Sending a Deluge of Care

AN EXTRAORDINARY HURRICANE SEASON PROMPTED
AN EXTRAORDINARY RESPONSE BY MOHAWK PEOPLE.



Dal-Tile Bands Together for Team Member in Need

Alexis Herbert, a Dal-Tile Sales and Service Center employee, lived through the unthinkable when Hurricane Katrina struck New Orleans in 2005. After losing nearly everything, she and her family moved to Jacksonville, Florida, to make a new start. In 2017, Hurricane Irma turned Herbert's life upside down once again.

The record storm surge caused major flooding, destroying homes that included Herbert's, where water rose more than two inches above the roof line. Nothing inside could be salvaged. In her family's time of need, Dal-Tile reached out to help, facilitating immediate financial assistance so that Herbert and her family could buy food and other necessities. After the flood waters receded, Dal-Tile colleagues helped the family remove damaged drywall and furniture and gut the home down to its frame. This assistance was a tremendous help both logistically and financially, allowing Herbert's family to begin rebuilding their home much sooner than they would have otherwise. "I'm overwhelmed by the generosity from this company and from everyone who came to help us," Herbert says. "I love this company, and I appreciate so much what you've done for my family."

3 GOOD HEALTH
AND WELL-BEING



11 SUSTAINABLE CITIES
AND COMMUNITIES



In addition to water deliveries, Mohawk provided assistance to Houston-area employees affected by Hurricane Harvey.



Hitting the Road for Hurricane Relief

Every month, Mohawk trucks travel more than 1 million miles to transport products across the country. Through that work, our drivers have forged connections with communities throughout the United States where they have customers and suppliers. In Houston, Mohawk operates a satellite warehouse, and our ceramic division operates several sales service centers.

So, when Hurricane Harvey struck the Houston area in fall 2017, we knew we wanted to help. And with our company fleet, we had the means to do so. Mohawk teamed up with Nature's Big Springs Water to donate and deliver more than 100,000 bottles of water to the Houston area, both to Mohawk team members and others affected by the hurricane. In addition to water deliveries, Mohawk provided assistance to Houston-area employees affected by Hurricane Harvey.



Supporting Common Goals

OUR VALUES AND VISION FOR A BETTER WORLD ARE ALIGNED CLOSELY WITH THE UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS (SDGs), WHICH SET OUT A VISION FOR ENDING POVERTY, HUNGER AND INEQUALITY, AS WELL AS PROTECTING THE EARTH'S NATURAL RESOURCES. COMPRISED OF 17 GOALS AND 169 TARGETS, THE SDGs PROVIDE A COMMON VISION AND A ROADMAP FOR SUSTAINABLE DEVELOPMENT. REALIZING THIS AMBITION — SHARED BY MORE THAN 190 COUNTRIES — WILL REQUIRE A CONCERTED COLLECTIVE ACTION AND NEW FORMS OF PARTNERSHIP.







Learn More

LEARN MORE ABOUT WHAT OUR BRANDS ARE
DOING TO ADVANCE SUSTAINABILITY AND
CORPORATE RESPONSIBILITY.

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